

THALES TALENTO TERMINALS

CrossCheck supports the following terminals:

Talento

Support varies per credit card application used.

Thales Talento Process Flow:

These terminals can be downloaded directly over the phone. Sales Agents or Installers can contact CrossCheck Technical Support directly at 1 800 669 8774. This number is for agents / installers only. If CrossCheck is to work directly with the merchant, the merchant must contact our 24-Hour Customer Service line at 1 800 552 1900



SPECIAL TERMINAL PROGRAMMING REQUEST

For Programming Use ONLY:		
Technician:	Date Recvd:	Date Comp:

Date: _____ Store Number: _____ Sales Office: _____ State: _____

Your Name: _____ Extension: _____ Dept: _____

Store DBA: _____ Store Ph#: _____

Contact Name: _____ Contact Ph#: _____

Terminal Manufacturer: _____ Model #: _____

Check Reader: Y / N Model: _____ Manufacturer: _____

Credit Card Processor: _____ Phone #: _____

Credit Card Merchant Number: _____ Exchange Prefix: _____

INGENICO ELITE 510, 710, 712, 770 TERMINALS	THALES TALENTO TERMINALS
The merchant MUST fax us a copy of a COMPLETE Credit Card Receipt. Let them know it is ok to black out any of the customers personal information (Name,CC#, etc) if they wish. Once received, forward along with filled out STPR to Technical Support.	Instruct the merchant to press the “#” key – Now Record The Application from the receipt that printed below:
	Application:

:: Notes For Tech Support ::

TALENTO DESAULT AT

Side view of Talento Dessault AT
Junction Box



